

04/12/2016

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CLAIM			DEALER	
NUMBER	DATE	CNH CLAIM No.	Corporation EARHART EQUIPMENT CORPORATION 4350 S PALO VERDE ROAD TUCSON AZ 85714-2034 USA	
W07435A	04/08/2016	201600115279		
CLAIM TYPE	CLAIM TYPE DESCRIPTION			
ZW01	On-line claim			
VEHICLE		AMOUNT OF USE	WORKSHOP	
Serial No.: 2211013869 VAN: 0011962171		60	Corporation EARHART EQUIPMENT CORPORATION 4350 S PALO VERDE ROAD TUCSON AZ 85714-2034 USA	
FAILED DATE		REPLACED DATE		
01/12/2016		03/09/2016		
CUSTOMER CENTER AUTHORIZATION			ORDER NUMBER	
PARTS WARRANTY			VEHICLE WARRANTY	
Serial Nbr new part: Serial Nbr repl. part: New/Re-manufactured: Amount of Use on Spare Part: 000000000000 Date: Invoice number :			Start date: 07/03/2014 Customer: EARHART EQUIPMENT CORPORATION FdP: -T0CM Vehicle Model: WM35RA WORKMASTER 35 NAR	
FAILURE	00035114AA6210	FAILURE DESCRIPTION		
CAUSAL PART	MT40008146	CAUSAL PART DESCRIPTION	VALVE	
WARRANTY TYPE	SERV.PARTIC.	PIP Code	NOTE	
I	100		HITCH CONTROL VALVE - Sticking/binding	
TOTAL PARTS		TOTAL LABOR	TOTAL OTHER EXPENSES	TOTAL FAILURE COST
134.67		775.20	0.00	909.87
PART/LABOR OPERATION			Qty	AMOUNT
MT40008146 / VALVE			1	USD 39.94
ST202 / BEARING, BALL			2	60.12
66801 / BEARING, BALL			1	34.61
-35114AA10 / Rear hitch control valve - Remove and in			33	319.77
-35000AA38 / Hydraulic systems - Troubleshooting			3	29.07
-35AAAAAAA / Hydraulic systems generic operation			44	426.36
Dealer Description: *****COMPLAINT***** The 3 point will not lower. Function would bog down. *****CAUSE***** Diagnosed and found nothing mechanical holding up the 3 pt. *****CORRECTION***** Checked for mech links sticking. Found nothing mechanical holding the 3 point up. Removed the drivers seat to access the 3 point drop rate valve. Removed the valve slowly and 3 point dropped down.				
TOTAL PARTS		TOTAL LABOR	TOTAL OTHER EXPENSES	TOTAL CLAIM COST

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WARRANTY TYPE	SERV.PARTIC.	PIP Code		NOTE
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TOTAL PARTS		TOTAL LABOR		TOTAL OTHER EXPENSES
134.67		775.20		0.00
TOTAL FAILURE COST				
909.87				
PART/LABOR OPERATION				Qty
				AMOUNT
After the pressure was revealed was able to remove the complete valve. Inspected and found that it was sharp and sticking when control valve was adjusted all the way counter clockwise. Was able to operate up and down after inspecting but would get stuck again when adjusting in full position. Replaced with new valve and bearings. The 3 point no longer bogging down. Put back together and replaced seat back. Function tested and working now. Thank you. 44 Units on completing repair as spring, ball and other necessary parts and repairs to complete. No other codes available *****APPEAL_COMMENT*****				USD
TOTAL PARTS		TOTAL LABOR		TOTAL OTHER EXPENSES
134.67		775.20		0.00
TOTAL CLAIM COST				
909.87				