CLAIM		
NUMBER	DATE	CNH CLAIM No.
W07906	04/05/2016	201600110575
CLAIM TYPE	CLAIM TYPE DESCRIPTION	
ZW01	On-line claim	

DEALER

Corporation
EARHART EQUIPMENT CORPORATION
4350 S PALO VERDE ROAD
TUCSON AZ 85714-2034
USA

VEHICLE	AMOUNT OF USE
Serial No.: NCHH04605 VAN: 0011882691	39

WORKSHOP

Corporation
EARHART EQUIPMENT CORPORATION
4350 S PALO VERDE ROAD
TUCSON AZ 85714-2034
USA

FAILED DATE	REPLACED DATE
03/23/2016	03/23/2016

CUSTOMER CENTER AUTHORIZATION

ORDER NUMBER

PARTS WARRANTY

Serial Nbr new part:
Serial Nbr repl. part:
New/Re-manufactured:
Amount of Use on Spare Part: 000000000000
Date:
Invoice number :

VEHICLE WARRANTY

Start date: 12/31/2015
Customer: EARHART EQUIPMENT

FdP: -TB6M
Vehicle Model: B95C T4A PC4PTCV

FAILURE	00021130AN2100	FAILURE DESCRIPTION	
CAUSAL PART	85801938	CAUSAL PART DESCRIPTION	LEVER, CONTROL
WARRANTY TYPE	SERV.PARTIC.	PIP Code	NOTE
A	100		REVERSER HAND LEVER - Inoperative

TOTAL PARTS	TOTAL LABOR	TOTAL OTHER EXPENSES	TOTAL FAILURE COST
195.00	377.91	0.00	572.91

PART/LABOR OPERATION	Qty	AMOUNT
		USD
-21112AC11 / Power-Shuttle transmission - Troubleshoo	4	38.76
-21134AI17 / Transmission control lever assembly - Di	25	242.25
85801938 / LEVER, CONTROL	1	195.00
-55000AA55 / Electrical system - Troubleshooting	10	96.90

Dealer Description:

**********COMPLAINT**********
Unit wasn't moving forward or in reverse.
**********CAUSE**********
Diagnosed and found that the lever was inoperative.
**********CORRECTION**********
Checked the wiring, found inoperative lever. Removed and replaced with new lever. Function tested and unit moving properly now. Thank you.
**********APPEAL_COMMENT**********

TOTAL PARTS	TOTAL LABOR	TOTAL OTHER EXPENSES	TOTAL CLAIM COST
195.00	377.91	0.00	572.91